

GA Summer Camps

Refund Policy 2024

With the purchase of the Refund Protection Plan (\$50) for each week of registration per camper and approval of a completed Refund Request Form, Germantown Academy will reimburse families the purchased refund protection fee and 75% of the unused portion of camp fees, minus the \$150 non-refundable deposit, for a withdrawal from the camper's program. Refund protection must be purchased by May 1st.

All refund requests must be received 48 hours prior to the start of camp (this does not include medical requests). Extenuating circumstances will be approved on a case-by-case basis.

In order to receive a full refund, campers must withdraw from the program on account of medical reasons supported by documentation from a healthcare provider. All refund requests must be approved by the Camp Director and will be processed prior to the closing of the camp season. Vacations and other reasons your camper may not attend the program are to be sent to the office prior to the program beginning.

Requests to add Refund Protection after May 1st will be denied.

How to Request a Refund

1. Read through the Refund Policy to see if you qualify for a refund.
2. Ensure you have purchased the Refund Protection Plan for each week and camper you are requesting a refund prior to May 1st.
3. Send an email to **summer@gacamp.org** with your refund request and include the following information:
 - a. Campers Name
 - b. Camp dates you are wishing to cancel.
 - c. Reason for cancellation.
 - d. If a medical withdrawal, please provide a doctors note.
4. Your refund request will be sent to the Director if Refund Protection has been confirmed on your account.
5. Refunds will be processed in a timely manner and no later than the end of the camp season.